

February 28, 2025

Dear Glen Haven Manor Residents, Families and Staff,

This letter is to inform you that Public Health is currently investigating cases of COVID-19, Influenza A and a gastrointestinal illness among residents and staff at Glen Haven Manor. Public Health is working closely with the administration of Glen Haven Manor to support those who are sick and identify the source of the gastrointestinal illness.

With the support of Public Health, Glen Haven Manor has decided to take the following steps to prevent the spread of illness in the facility:

- Family and friends are asked to stay home until the situation improves
- Residents who are sick are supported to remain in their rooms until their infection clears
- Staff who are sick are asked to stay home
- Regular hand hygiene procedures are being reinforced for staff (e.g., washing hands with soap and water before and after resident-care, food preparation, food service, etc.)
- Enhanced disinfection practices are going into effect around the facility
- Staff are asked to wear personal protective equipment when caring for sick residents.

If staff or visitors start to feel unwell, please see a healthcare provider or call 811 to speak to a Registered Nurse.

We understand this may be concerning to you and assure you that Public Health and Glen Haven Manor are working quickly to ensure the health and safety of residents, staff and families. If you have any questions or concerns, please reach out to the director of care, Christine MacFarlane.

Sincerely,



Dr. Cristin Muecke
Regional Medical Officer of Health, Public Health
Nova Scotia Health